

Accessibility Statement for Displate.com

GWD CONCEPT sp. z o.o. (Displate) is committed to ensuring the accessibility of its websites by the European Accessibility Act (EAA) of 28th June 2025.

This accessibility statement applies to the following websites:

www.displate.com

Date of website publication: May 2013

Date of last significant update: 13th August 2025

State of Digital Accessibility

The website is partially compliant with the European Accessibility Act due to the non-compliance and exemptions listed below.

Non-accessible Content

Despite the efforts of the development and editorial team, some accessibility issues may occur:

- Not all content on the website meets accessibility standards due to, for example, specific technical structure, missing headings, or illogical content structure.
- Some dynamic content on the website, such as videos, may be activated automatically.
- Not all elements, such as links, on the website meet the required contrast ratio.
- Some videos on the websites may lack subtitles or other required accessibility elements.
- Checkout may not be fully accessible for all assistive technology users on every browser, we recommend using Firefox for the best experience.

Content not covered by the legal requirements.

There may be cases where certain content published on the website is not accessible due to:

- Originating from external sources.
- Publication before the accessibility law came into force.

Preparation of the Accessibility Statement

Date of the statement: 07th July 2025

Date of the last review: 07th July 2025

This statement was prepared based on an accessibility audit by the external company. The assessment results are available in the audit report.

Additional Information, Facilities, and Limitations

Feedback and Contact Details

You can report any digital accessibility issues with the website to the Responsible for contact team at:

e-mail: support@displate.com

phone: [+44 2037736635](tel:+442037736635)

The full contact details of Displate.com are available in the "Contact us" section.

Everyone has the right to request digital accessibility for the websites or any of their elements.

When submitting a request, please provide:

- Your name and surname
- Your contact details (e.g., phone number or email address)
- The exact address (URL) of the website or element that is not digitally accessible
- A description of the problem and your preferred solution.

We will respond to your request as soon as possible, no later than within 7 days of receiving it.

If we are unable to meet this deadline, we will inform you and provide a new deadline, which will not exceed 2 months.

If we are unable to ensure digital accessibility, we will offer you alternative access to the information.

Handling Requests and Complaints Related to Accessibility

If we refuse your request for digital accessibility and you do not agree with this decision, you have the right to file a complaint.

You can also file a complaint if you do not agree with the alternative access method offered in response to your request.

You can also report the issue to the Commissioner for Human Rights and request intervention.